

Job Title: Air to Water Service and Maintenance Technician – Munster

Reporting manager: Technical Services Manager

Responsibilities:

- Co-ordinate with Technical Services Team in order to provide service and maintenance of Ecodan Heat pumps.
- Assist installers and homeowners with aftersales technical queries.
- Provide on-site assistance for our installer partners.
- Ensure the quality of installations is in line with Mitsubishi Electric standards.
- Provide commissioning assistance.
- Analyse performance data and prepare reports.
- Assess and process warranty claims.
- Ensure accurate and timely completion of all required paperwork and reports using relevant packages.
- Adherence to health and safety practices and procedures.

Required skills:

- Ideally, strong experience and understanding of mechanical and electrical systems.
- Plumbing and /or refrigeration experience an advantage.
- Experience with Air Source heat pumps an advantage.
- Excellent technical and problem-solving skills.
- Must be able to work as part of a team.
- Computer literate (understanding of MS office suite) and ability to collect and report data effectively.
- Full Drivers' License.

Desired Skills:

- Strong organisational skills.
- Excellent communication (written and verbal) skills.
- Ability to build relationships with installer partners and the tact and diplomacy required to deal with homeowners.
- Highly motivated self-starter.
- Strong practical skills, resourceful with a common-sense approach.

Benefits:

Competitive Salary, Health Insurance, Pension, PHI